

Company Policy

Our organization' goal is to continue and provide a service that lives up to the seriousness and professionalism that sets us apart from our competitors. Experience teaches that the objectives are achieved with investments and above all with the participation / collaboration of all.

The Management, aware of the continuous evolution of technologies, has established to pursue a company policy (quality - health - safety) suitable for progressively improving its level of feedback on the market, thus ensuring the company's activity and solidity to allow it to reach the desired profits, in full compliance with general regulations (laws, provisions, standards) and involving people.

In pursuing the continuous improvement of the company organization and, consequently, increasing the reliability of production activities and customer service, the Management follows the following principles:

- Satisfaction for both sides (not only the customer), both in their implicit and explicit needs.
- Dissemination and development of the culture of improvement through the involvement of staff at all levels.
- Compliance with all applicable mandatory regulations, including environmental and safety regulations for workers and third parties involved and the chosen voluntary regulations.
- Reduce and avoid waste (processes, materials and resources): any waste is lacking in resources for future investments.
- Customer loyalty and maintenance of technically high levels of service in order to meet their needs and expectations and avoid complaints from them.
- Maintain ethical behavior, in accordance with the social and ethical values , which Lomec has always inspired, in relations with all stakeholders.
- Keep the adopted management system active and improve its efficiency and effectiveness over time.
- The Management of Lomec s.r.l. undertakes to provide the resources necessary to achieve the objectives in compliance with the principles established above.

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